

# HAYNES BEFFEL & WOLFELD LLP

INTELLECTUAL PROPERTY LAW

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Examiner Hai V. Nguyen  
United States Patent and Trademark Office  
P.O. Box 1450  
Alexandria, VA 22313-1450

## VIA ELECTRONIC FILING

In re application of inventor(s):

Anthony G. Martin et al.

Application No. 10/057,413

Confirmation No. 8375

Filing Date: 25 January 2002

Title: System, Method and Computer  
Program Product for Presenting  
Information to a User Utilizing  
Historical Information About the User

Attorney Docket No. CLAR 1017-1

Group Art Unit: 2142

Examiner: Hai V. Nguyen

## CUSTOMER NO. 61081

Dear Examiner Nguyen:

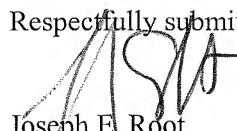
I am planning to visit the PTO on Tuesday and Wednesday, September 12-13. If possible, I would like to conduct an in-person interview in connection with the above-identified U.S. patent application.

To ensure that we can arrive at a definitive understanding on all outstanding issues, I ask that Andrew T. Caldwell (SPE) join us for the discussion.

Thank you for your consideration in arranging this interview. Please let me know, by telephone, facsimile or e-mail, your availability during this period. I will follow up with a formal agenda for the interview in the next day or so.

I look forward to meeting you in person and to resolving the issues in a mutually satisfactory manner.

Best regards.

Respectfully submitted,  
  
Joseph E. Root  
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